

Student Satisfaction Professional Studies		Response Percent				
		2010	2011	2012	2013	2014
Academic advising met my needs.	Strongly agree/Agree Disagree/Strongly disagree	92.3 8.7	92.4 8.4	83.3 20.3	87.3 12.7	
The academic success coaches clearly and effectively provided options and assistance for completing my degree requirements.	Strongly agree/Agree/somewhat agree Somewhat disagree/Disagree/Strongly disagree					83.8 16.2
Financial counseling met my needs.	Strongly agree/Agree Disagree/Strongly disagree	92.3 8.7	99.1 0.8	88.1 11.9	90.5 9.5	
Financial aid information was communicated clearly and promptly.	Strongly agree/Agree/somewhat agree Somewhat disagree/Disagree/Strongly disagree					95.5 4.5
Tutorial and student learning assistance (writing lab) met my needs.	Strongly agree/Agree Disagree/Strongly disagree Neutral	41.4 2.9 55.8	42.7 0.9 56.4	41 6 53	38.1 6.4 55.6	
Book purchases were easily completed	Strongly agree/Agree Disagree/Strongly disagree	90.4 11.5	95.7 5	92.8 8.3	93.7 7.9	86.6 1.5
Courses were scheduled at times which were convenient for me.	Strongly agree/Agree Disagree/Strongly disagree	98.1 3.8	100 0	94 6	90.5 9.5	
Registration procedures were easily completed.	Strongly agree/Agree Disagree/Strongly disagree	94.2 5.8	97.5 2.5	95.2 4.8	96.8 4.8	
Please rate your overall satisfaction with your academic experience with Southwestern College.	Very satisfied/Satisfied	94.2	96.6	86.9	95.2	
Would you recommend Southwestern College to others?	Yes	94.10	96.6	92.9	90.2	98.6